



2 585.424.3590

250 Alexander Street Rochester, NY 14607

SchoolTool Portal Access Guide

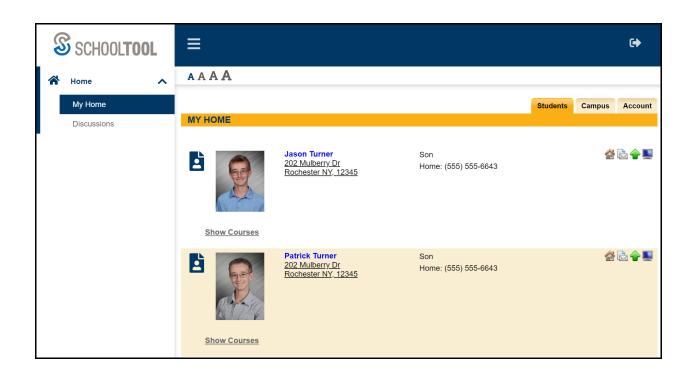


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Getting Started

Basic Information

SchoolTool is a historical application that holds all permanent record information on an individual student by school year. SchoolTool also allows you to view past information about every student such as classes, grades, attendance, and discipline information. Historically, SchoolTool also keeps records for state reporting purposes.

SchoolTool is a web-based application. This means it can be accessed from any Internet connection anywhere in the world if you know your URL. This also means that if there is no Internet connection, you cannot access SchoolTool.

Because SchoolTool is a real-time application, users may experience brief pauses while the system updates itself from screen to screen. Be sure to watch your browser's progress bar to see when the refresh is complete.

Navigation

While viewing SchoolTool through a web browser, you should always use the buttons and links *within* the SchoolTool interface, and not those of your browser. If you use the **tool**bar buttons and/or menus of your browser, this may cause errors and impact the data on your screen. As a general rule, do not use the Back button on your browser as this will halt your connection to the database.

Finally, all of the links and navigation buttons are accessed with a *single* click, not a double click. Double clicking may not produce the desired results.

Note: The preferred browser for SchoolTool is Internet Explorer, but you can also use Safari. SchoolTool will work no matter connection you use (e.g., dial up, DSL, cable)

Note: SchoolTool uses several pop-up windows for calendars, alerts, confirmations, and reports. Please make sure to disable your pop-up blocker for the SchoolTool URL.

Navigation Buttons

SchoolTool uses simple navigation buttons that allow you to perform basic functions with a single click of the mouse. The specific tool tips associated with each button may give more descriptive text than shown below, but the basic functionality remains the same.

4	•	Show/Hide	#	Print or Report	0	Cancel
	-	Show/Hide	*	Done or Return	Σ	Email
		Select or Details		Previous or Done	ABC	Check Spelling

Organizing Data Using Column Headings

In many lists, column headings may be used to reorder the list. Click once on a column heading and the list will sort in ascending order, using the data in that column. Click again and the data sorts in descending order. If a column heading can be sorted, your mouse pointer will become a hand when held over the column heading, which indicates that the column can be sorted.

For example, if you clicked the heading for First Name, the information would appear in ascending alphabetical order of first names. Click First Name again, and the list sorts in descending alphabetical order of first names.

Note: SchoolTool often uses a simple sort where numbers are treated as text. For this reason, numeric columns can be sorted, but may display the data in an unexpected order. For example, you may see grades 1, 10, and 11 listed before grade 2, because the list sorts on the first digit then the second.

Accessing SchoolTool

First Login

Preparation

When first logging in, a parent (in this case) will need three things:

1. An email address

Your current email address may be used to access SchoolTool. For this to happen, simply make sure to provide the school with this, and confirm that they have allowed your email address to be used when logging into to SchoolTool.

Write your email address down:

2. The web site of the SchoolTool database

https://schooltool4.neric.org/SchoolTool_DUAN/

3. Access to your own email

You may be receiving your first SchoolTool password through your email. It will be necessary to make sure you have access to your email for any passwords resets as well.

Logging In

- 1. Open your browser and navigate to the SchoolTool URL for your school.
- 2. Enter the email address you provided to the district.
- 3. If you already have a password, enter it now. Otherwise, skip to the "First Time Logins/Forgotten Passwords" section. Remember that passwords are case sensitive.



4. Click the Login button to login.

First Time Logins/Forgotten Passwords

If your district has enabled the "Forgot Password" link on login, you will see a link that allows you to reset your password or register as a new user. If you don't see this option, leave the password field blank and click the Login button. It may be necessary to repeat this step more than once, depending on district settings.



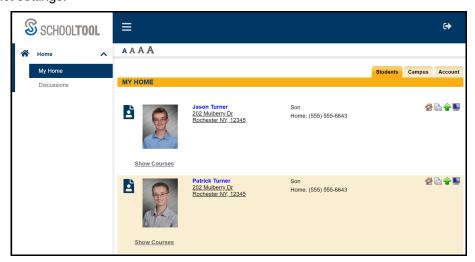
1. You will see the screen refresh, and you will be prompted again to enter your username. Fill in the box with your email address, and click the Submit button.



- A. Clicking **Submit** will cause an email message to be sent to you that will contain your new password.
- 2. Retrieve the new password from email.
 - B. Log into your email account and look for an email message from "SchoolTool".



- C. Copy the password provided exactly, including any numbers, capital letters, and special characters and enter this temporary password into the appropriate field on the login screen.
- 3. Once you have logged in successfully you will see the main Home screen, which generally includes 3 tabs: Students, Campus, and Account. Additional tabs may be available depending on district settings.



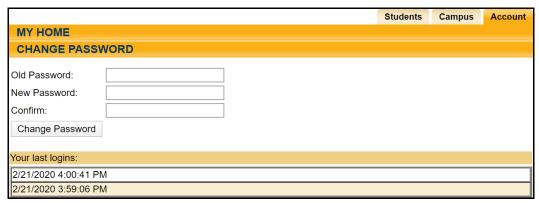
4. Click the Account tab to change your password.

We recommend creating a new password that has the following characteristics, although these requirements may be defined by your district:

- Greater than or equal to eight (8) characters.
- Combination of letters, numbers, and symbols (including upper and lower case letters)
- · Something that can be remembered easily

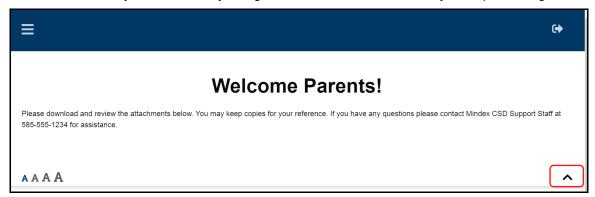
Good passwords do not have to be hard to remember. For instance, "Late2School!" is a good password that has upper and lowercase letters, a number, a symbol, and is greater than 8 characters long but still easy to remember.

To change a local password, simply click on the **Account** sub tab, enter the existing password, then the new desired password (twice). Click on the Change Password button to finalize the change.



Collapsing/Expanding the System Banner

Some districts provide information to users in the system banner area. This might include general announcements, helpful links, and more. If your district has an active banner message, this will be displayed in the banner area by default. You can collapse this area by clicking on the Collapse button at the bottom right of the message area. Note that this will collapse the banner during your active SchoolTool session only; the next time you log in the banner will automatically be expanded again.



When the banner is collapsed, you will still see a white bar at the top of the screen where you can access the font size buttons or expand the banner content at any time.



Adjusting Font Size

All users have the ability to adjust font size within SchoolTool by clicking on the font size buttons in the bottom left of the system banner area.



Changing the font size will increase or decrease text throughout SchoolTool. Note that not all images, icons, or buttons are scalable and therefore may not resize when the font size is changed. In future releases of SchoolTool these elements will respect the selected font size as well.

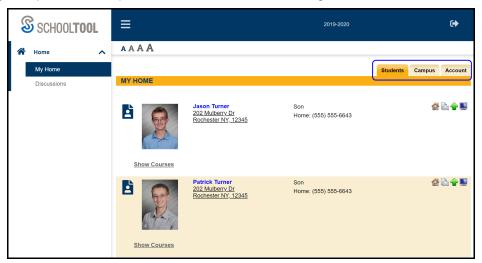
Logging Out

When it comes time to end the session, click the **Logout** button in the right corner of the screen.



Using SchoolTool

After logging in, a parent will be presented with a screen containing three or more tabs:



Students Tab

The Students tab will display a list of any student contacts for whom the user has Parent Portal Access, followed by a list of Limited Search results. To access the student record for an individual, click the View Student Record button, or click on the student's photo or name.

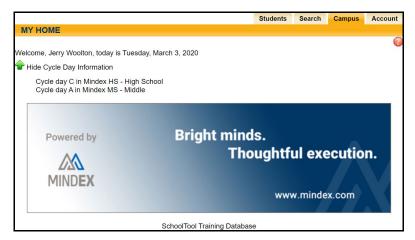
Student schedules are hidden by default; click the "Show Courses" link to expand a student's schedule. Note that the options to view courses for Current Semester or All semesters will only be visible when at least one student's schedule has been expanded.



Note: Depending on district settings, the information available may be different from student to student depending on each student's building/school level.

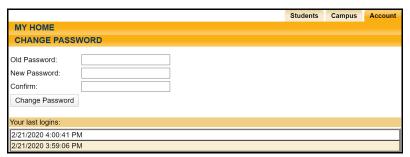
Campus Tab

This tab is where districts can add general information for users, including cycle days, announcements, and other pertinent school information. Depending on your district, this tab may or may not contain information.



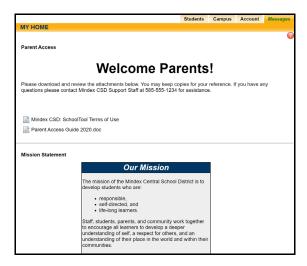
Account Tab

This tab is used to change passwords. When a parent logs in for the first time, he/she should immediately access this tab and change his/her password. This tab may also show the date and time of that user's previous logins.



Messages Tab

This tab displays any available messages. These messages may contain text, links, images, or attachments. If the message has an attachment, an icon and the attachment filename will be displayed at the bottom of the message. To download an attachment, simply click on the Download Attachment icon beside the filename.



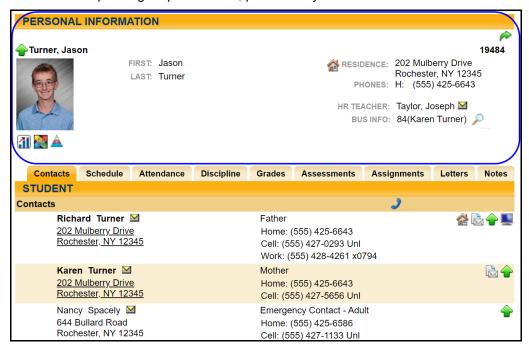
Parent Portal

Once a parent has selected a student, the screen will refresh with that student's Personal Information and several additional tabs.

Note: The specific tabs available to parents will depend on district settings. This document provides a brief overview of the most common tabs that a parent user might see.

Student Record

The top portion of the screen will provide basic information about that student. This includes the student's full name, age, date of birth, primary language, address, phone number, grade, enrollment type, and building/school level. Depending on permissions, parents may also see that student's current location.



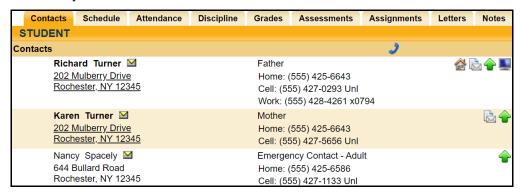
Buttons available on the Personal Information section include the following:

- The Show / Hide information button allows the user to show or hide the Personal Information section.
- Done properties button will return to the user to the main Home screen

The bottom portion of the screen will show the **Contacts** tab by default, but will change when other tabs are selected. Each of the tabs are described in detail on the following pages. The tabs available to you are dependent on district settings, so you may not see all of these tabs.

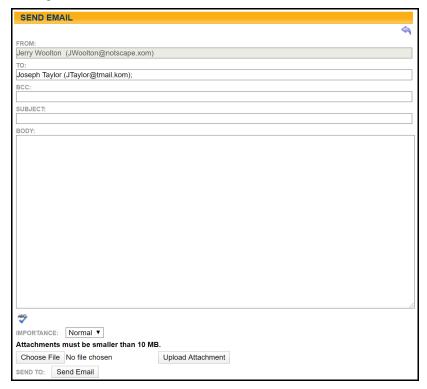
Contacts Tab

The Contacts tab provides a list of contacts associated with that student. This will show parents, guardians, and other adult contacts, and any siblings. The specific information that is displayed is based on permissions set by the district.



From the Contacts tab, a user may email any contact who has an email address listed. To send an email to a contact, click the Send Email

button. An email form will open, allowing the parent to enter a subject and their desired message.



Note: The "From" and "To" fields will be pre-populated with the user's email address in the "From" field and the contact's email address in the "To" field. Parents may enter any additional recipient email addresses in the "BCC" (blind carbon copy) field.

Users may add attachments by clicking the Browse Browse... and Upload
 Upload Attachment buttons near the bottom of the screen.



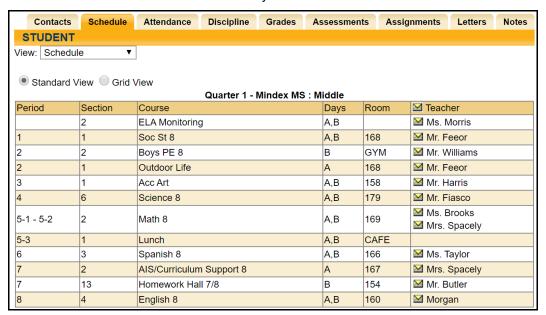
In addition, users may click the Check Spelling button to check the body of their message.

- When the message is ready to be sent, click the Send Email button at the bottom of the screen.
- ▶ To cancel the message, click the Done ¬ button in the upper right corner of the screen to return to the Contacts tab without sending.

Schedule Tab

The Schedule tab provides a complete list of the student's schedule for the current school year. This list shows which course the student has during each period, which section number the student is in, the days that course meets, the room where the course meets, and the teacher who teaches that course.

Note: Depending on user permissions and settings in Maintenance, student schedules may not be available until after a specified date. When this is the case, a message will appear in place of the schedule to indicate that schedules are not currently available.



Parents may use the Send Email M button to email any teacher who has an email address listed. To send an email use the process described under the **Contacts Tab** section.

The schedule may be viewed in Standard View, or in Grid View. Parents may switch between views by clicking the appropriate radio button and waiting for the page to refresh with the new view.

Clicking on the Print Schedule button will allow users to print Student Schedule report in a new window. If multiple report formats are available, you will be provided with a drop-down menu where you may select the appropriate report format to be generated.

Note: The specific report formats available in this area are determined by the district. The following are samples of two commonly used reports.

Standard Grid Report Sample

			High School	ol		
Student Name: H	EMINGWAY, Greg	Student No	ımber: 902046	Grade: 9	Homeroom:	
111 Main St. Rochester, NY 90210		Locker: Combo:		Coun		
Semester: Fa	II					
	1	2	3	4	5	6
Period 1	ALGEBRA II					
Time 8:00 - 8:45	Wilson(359)	Wilson(359)	Wilson(359)	Wilson(359)	Wilson(359)	Wilson(359)
Period 2	EARTH SCIENCE	EARTH SCIENCE	EARTH SCIENCE	CONCERT BAND II	EARTH SCIENCE	EARTH SCIENCE
Time 8:50 - 9:35	Rofriguez(266)	Rofriguez(266)	Rofriguez(266)	Bonner(218)	Rofriguez(266)	Rofriguez(266)
Period 3	SOCIAL STUDIES 9	FRENCH 2	SOCIAL STUDIES 9	SOCIAL STUDIES 9	SOCIAL STUDIES 9	SOCIAL STUDIES 9
Time 9:40 - 10:25	Perry(104)	Lee(410)	Perry(104)	Perry(104)	Perry(104)	Perry(104)
Period 4	SKILLS LAB					
Time 10:30 - 11:15	Rollins(315)	Rollins(315)	Rollins(315)	Rollins(315)	Rollins(315)	Rollins(315)
Period 5	LRR	LRR	LRR	LRR	LRR	LRR
Time 11:20 - 12:05	Walker(352)	Walker(352)	Walker(352)	Walker(352)	Walker(352)	Walker(352)
Period 6	FRENCH 2 ES	LAW & GOVERNMENT				
Time 12:10 - 12:55	Briggs(404)	Briggs(404)	Briggs(404)	Briggs(404)	Briggs(404)	Fairrow(201)
Period 7 Time 1:00 - 1:45	ART OF COMMUNICATION Yellow(319)					
Period 8	PE 9-10B	PSYCHOLOGY	PE 9-10B	PSYCHOLOGY	PE 9-10B	PSYCHOLOGY
Time 1:50 - 2:35	Baily(GYM)	Shear(326)	Baily(GYM)	Shear(326)	Baily (GYM)	Shear(326)

Standard Schedule Report Sample

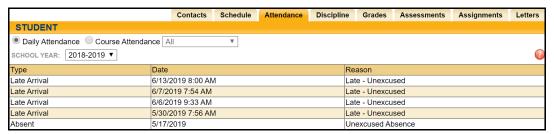
				Student	Schedule					
									12/02/2	
				Changed Da	te: 12/02/2008					
Student ID Student Name					Gender	Grade	HomeRoom	DOB		
						м	9		08/05/1992	
902046 HEMINGWAY, Greg						'		ı	Locker	
					1_					
Course ID	Sect.	Semesters	Course Name		Room	Period	Days Me			
32200	1	F, S	ALGEBRA II		359	1	1,2,3,4,5			
40000	2	F, S	EARTH SCIEN		266	2	1,2,3,5,6 Roffiguez			
65400	1	F, S	CONCERT BAI		218	2	4	Bonner		
10000	6	F, S	SOCIAL STUD	IES 9	104	3	1,3,4,5,6			
20400	1	F, S	FRENCH 2		410	3	2	Lee		
82000	4	F, S	SKILLS LAB		315 352	4	1,2,3,4,5			
81000	9	F, S	LRR			5	1,2,3,4,5			
	2	F, S	FRENCH 2 ES	·		6	1,2,3,4,5			
	10	F	LAW & GOVE		201	6	6		Fairrow	
12300			I ART OF COMM	MUNICATION		7	1,2,3,4,5			
12300 05200	7	F, S								
20600 12300 05200 70100	7 8 2	F, S F	PE 9-10B PSYCHOLOGY		GYM 326	8	1,3,5 2,4,6	Baily Shear		

Attendance Tab

The Attendance tab shows a summary of the student's total absences for the current year (if any). Users may view a summary of Daily Attendance, All Course Attendance, or Missed Course Attendance by selecting the appropriate radio button. Use the year drop-down to review historical data for a previous year. Keep in mind that not all districts are configured the same way, so some of these options may not be available for all users.

• The Daily Attendance view shows users all daily absences. This may also include early dismissals, late arrivals, and in/out records.

- The Course Attendance options (All, Missed Courses, and Attendance Letter) allow users to see a summary of course attendance for that year:
 - All: shows all course absences, including those that are tied to daily absences.
 - Missed Classes: shows all period misses where the student was marked absent by a teacher (this view only includes period misses for times when the student was expected to be in class, and does not include period absences that are tied to daily absences).
 - Attendance Letter: shows a list of period attendance that may contribute to attendance policy letters.



Note: Each summary view is controlled by its own permission; if you do not have permission to view a specific option, the radio button for that option will not appear. In addition, depending on your school's settings, newly submitted absences may not be visible immediately.

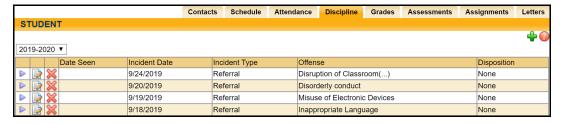
Discipline Tab

On the Discipline tab, parents can view a list of all discipline incidents the student has received for the selected year. Users may view incidents from past years by selecting a different year from the drop-down menu at the top left corner.

Depending on district configuration, these may include classroom incidents and/or referrals. The list shows the student's grade, the date seen, the date of the incident, the incident type, the offense type, the disposition assigned for that incident, and any related disposition points. This tab will also show the total points accumulated for that year.

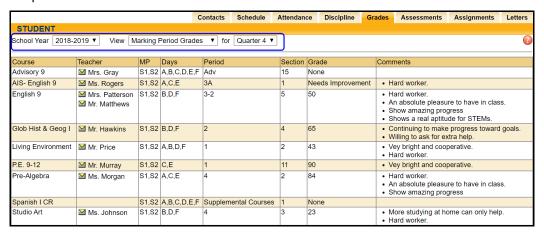
Note: Not all districts use disposition points. If your district does not use points, this information will not be displayed.

Depending on user permissions and district settings, users may be able to see all incidents for that student or only those for which a "Date Seen" has been entered.



Grades Tab

The **My Home > Grades** tab shows grades in each class based on the selected view. The Grade column displays the word "None" until grades have been published. To view grades, select the appropriate view from the drop-down menu.



Available views include the following:

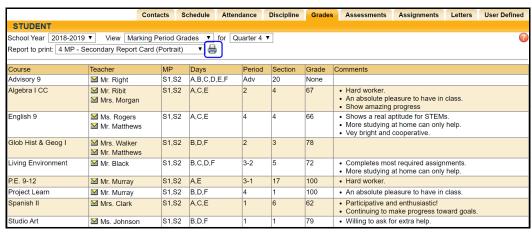
- Marking Period Grades
- · Progress Report Grades
- Marking Period Average
- Assessment Grades
- Final Grades

Marking Period / Progress Report Grades

The Marking Period Grades and Progress Report Grades views allow users to see marking period grades and/or progress report grades for each grading interval. For both views, the screen will show grades for the current grading interval by default. Whenever grades are not available, the Grade column will display "None."

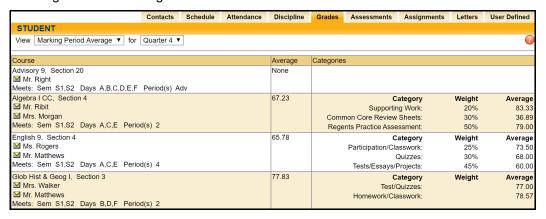
Descriptor-based course grades may be visible on the Marking Period Grades view. Descriptor topics for each course will be listed, with any available grades, grouped alphabetically by course name.

Users with the appropriate permissions also have the option to print report cards and/or progress reports from these views. If more than one report format is available for printing, a drop-down menu will appear and the user must select a report format to print. Any configurable options will default to the values set in Counseling. To print, navigate to the appropriate Marking Period or Progress Report Grades view and click the Print \blacksquare icon.



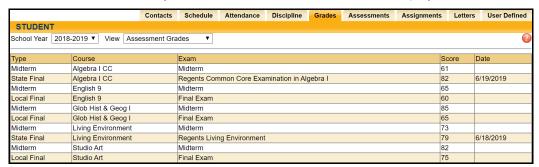
Marking Period Average

To view the marking period averages for each course, select the appropriate year from the drop-down menu and choose the Marking Period Average option from the View drop-down. This view will display the current grade book average for that course.



Assessment Grades

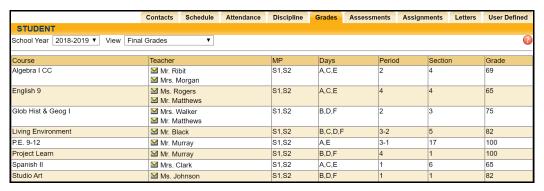
To view assessment grades, select the appropriate school year and select the "Assessment Grades" option from the View drop-down. The screen will refresh to show all assessments assigned to that student for the selected school year. Any available grades will display in the "Score" column; for exams where scores have not yet been entered, the word "None" will display instead.



If a student has received an assessment note for any assessment, the short code of the note may display instead of the score, depending on yearly configuration options.

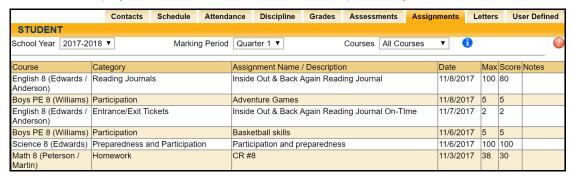
Final Grades

To view final course grades, select the appropriate school year and select the "Final Grades" option from the View drop-down. This view will display the final grade for all courses for which grades have been submitted. This view is year-specific and is not limited to a specific marking period or progress interval. If grades are not available for any course, the Grade column will display "None" for that course.

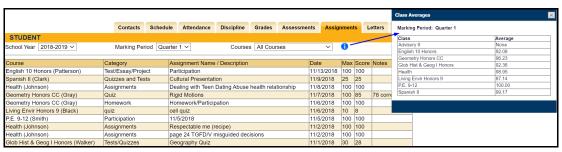


Assignments Tab

The Assignments tab shows a list of all graded assignments for the current year. This list may be filtered by school year, marking period, and/or course. If multiple teachers are assigned to a course, all teachers' last names will be displayed in the "Teacher Name" column, separated by a "/."



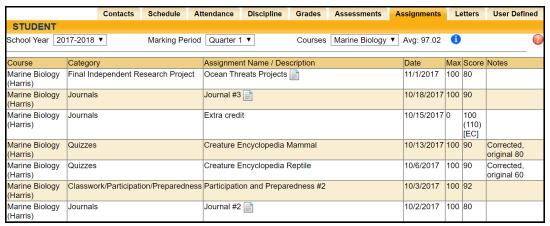
When viewing all courses, you may see the Info 1 button; clicking on this will display a popup with a breakdown of each class average for the selected marking period.



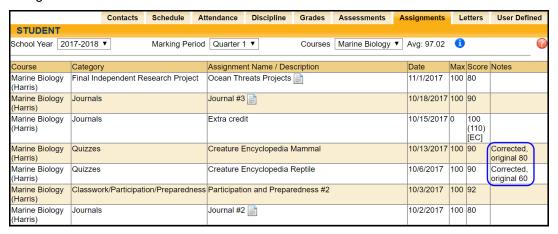
When viewing assignments for a specific course, the Assignments screen will display that course's average and the popup will change to display a breakdown of the student's average by grade book category.



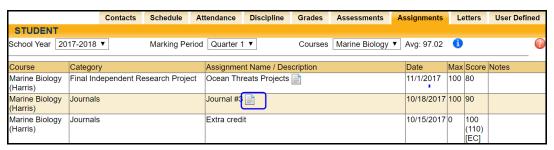
Note: Teachers may determine whether or not each assignment may be viewed by parents; if a teacher opts not to show a specific assignment, it will not be displayed even if it has been given a grade.



If a teacher has shared any assignment notes, a Notes column will display for users who have permission to view assignment notes.



Attachments are indicated by an icon in the Assignment Name column. To view an attachment, click the Attachment in icon and download the file.



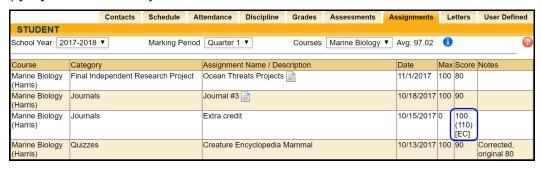
Assignment Grades

For any assignment with an attribute associated with it, the Student Score column will display the score, if any, as well as the short code for any attributes applied to that assignment and the adjusted score (if appropriate). Multiple attributes are separated by a comma.

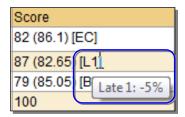
Scores, attributes, and adjustments are displayed as follows:

Score (Adjusted Score) [Attribute Short Code]

For example, a student originally received a 100 on an assignment, but the teacher applied an "EC" attribute to that assignment to designate Extra Credit of 10%. The student's score now shows 100 (110) [EC] to indicate the adjustment.



Users can mover their mouse over any attribute in the Student Score column. The mouse-over text will show the user the full name of the attribute and any adjustment defined for that attribute. For example, holding the mouse over the "L1" attribute may display "Late 1: -5%" to indicate that the score has been adjusted by -5% based on the application of that attribute.



Other Tabs

Depending on district settings, additional information or tabs may be available. Some parents will see an Assessments tab, which includes data about state assessments for grades 3-8, or a Letters tab, which displays a list of attendance letters that were sent home.